

Contacting the Help Desk

Sharp Business System's Help Desk is designed to provide you with professional and courteous customer service, expert problem resolution, and unparalleled peace of mind. We like to be flexible, so we've established several means for you to get in touch with our certified technicians when you need any help. However, for the fastest response we encourage you to contact us using chat.

Contact the Help Desk via Chat



Click on the chat button



Gets an answer

The Help Desk can be contacted via the chat tool. To activate a chat session without calling in, simply click the Help Desk chat icon on your desktop or menu bar.

Contact the Help Desk via Phone



Pick up phone



Dial the number



Wait to talk



Gets an answer

Our technicians are available via phone between the hours of 8-6 Monday Through Friday and can be reached at 1-866-520-6414.

Contact the Help Desk via Email



Go to email



Try to explain issue clearly



Wait few hours/days



Gets an answer

Technicians can also be contacted via email at this address: HelpDesk@itsupport247.net.